

# Senior Waiver {For Pet Over 10 years old}

*Grooming in general can be a delicate process, more so when the pet is a senior. As pets age (like humans) things don't work as well as they used to, but they are loved regardless. We understand that standing for long periods of time may be difficult for a senior pet thus senior pets will (in most cases) require a longer appointment. At Natalie's Rascals Spa & Pet Services (NRSPS) your pets comfort and safety go hand in hand as our number one priority. Senior pets may be given breaks periodically to make the grooming process more enjoyable.*

## **Vaccines:**

If your older rascal can't receive any of our required vaccines for a documented medical reason please have your veterinarian fax or email us a letter stating this. We will keep this document on file.

## **Skin:**

As pets age their skin becomes thin and loose which can be problematic when grooming. Grooming equipment can be sharp, and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, & scratches. In the event an accident does occur, you will be notified of the accident. If NRSPS feels it needs medical attention, and the owner is not on-site, NRSPS will seek immediate veterinary care for your animal. Local Vet: Clinton Keith Vet (951)677-8999

Medical expenses to be covered by the pet owner unless specified by NRSPS management.

\_\_\_\_\_ *Pet Owner's Initials*

## **Coat:**

As pets age their coat / fur can be subjected to change, thus there is no guarantee that a groom on a senior pet will result in the desired request from a client. Upon check in an in depth evaluation will be done with you as a pet parent. The qualified staff at NRSPS will go over any potential coat issues with you to ensure that all parties are "on the same page."

\_\_\_\_\_ *Pet Owner's Initials*

## **Nails:**

Nails can become thick and brittle as pets age, thus trimming nails can result in split and /or broken nails. NRSPS will follow proper care guidelines to prevent this, however in the event NRSPS will notify you and use proper pet first aid techniques until you can pick up your pet. Each staff member is pet first aid certified

\_\_\_\_\_ *Pet Owner's Initials*

## **Hip / Joint Problems:**

Again as pets age their capability to move freely becomes more limited as joints don't work as well as they used to. At NRSPS we will be sure to handle your senior with extra care to put minimal pressure on potentially tender joints. We will use extra pre cautions when your senior rascal is in the tub, drying area and on our grooming tables. For large senior rascals two staff members will be assigned to your pets care during his or her visit with NRSPS.

\_\_\_\_\_ *Pet Owner's Initials*

## **Abscesses' / Tumors / Warts / Calluses:**

Older pets are prone to a variety of "lumps & bumps." Please let us know (to the best of your abilities) were these "bumps" are on your pets body. We do a full body scan on senior pets prior to proceeding with grooming however you know your pet best. As we use clippers or scissors a small wart (for example) can easily be missed and result in injury. Although rare, it is a possibility. If your rascal has an abscess that we feel needs medical treatment we will stop grooming services and advise you to take your rascal to your regular veterinarian. Fatty tumors, cysts and other miscellaneous skin lesions/bumps can cause an uneven hair cut at times as well.

\_\_\_\_\_ *Pet Owner's Initials*

## **Lungs/ Inability to breath:**

Lungs also lose their elasticity during the aging process, and the ability of the lungs to oxygenate the blood may be decreased. Older dogs may be more prone to respiratory infections, and may tire more easily. In the event that NRSPS suspects that your rascal is experiencing this NRSPS may refuse services with your pets best interest in mind. In the event that your rascal has respiratory failure in NRSPS care NRSPS is to not be held responsible.

\_\_\_\_\_ *Pet Owner's Initials*

## **Seizures & Heart Conditions:**

As pet ages "strenuous" activities that didn't used to cause stress could cause stress / anxiety by the simple discomfort of breaking the old dog routine of relaxing at the house. Although we use several calming techniques and

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have several vet assistants on staff there is a possibility that the grooming process can become too stressful for an older rascal. If NRSPS notices any signs of stress the rascal will be given a break or in the worst case scenario NRSPS may stop services mid-groom for the best interest of your rascal. In addition, although NRSPS practices quality care there is a possibility for a senior pet to have seizures or heart attacks. In the event of a medical emergency of this nature you will be contacted immediately as a staff member takes your rascal to the nearest veterinarian. Getting your rascal to safety is our priority in the event of a life threatening emergency. The pet owner is responsible for any and all medical expenses in such an event.

\_\_\_\_\_ *Pet Owner's Initials*

## **Diabetes:**

If your older rascal has diabetes please let us know. We have several vet assistants on staff that are qualified to follow your pets insulin injection schedule. If you fail to notify us of your pet's diabetic status and your pet has a diabetic related episode NRSPS will again contact you and take your pet to the nearest veterinarian. The pet owner is responsible for any and all medical expenses in such an event.

\_\_\_\_\_ *Pet Owner's Initials*

## **Incontinence:**

As pets age their abilities to withhold bowls and urine can decrease. This can make the grooming process tricky. We understand that this can be an emotionally delicate issue, as a pet parent you want your rascal looking and feeling their best. We will wash your rascal to the best of our abilities, but will not repeatedly wash them and put them under any unnecessary stress.

\_\_\_\_\_ *Pet Owner's Initials*

## **Cancer:**

If your rascal has any form of cancer please let us know, so we are aware of any sensitive areas.

\_\_\_\_\_ *Pet Owner's Initials*

*I have reviewed this Service waiver for accuracy and understand the contents of this waiver. I affirm that I am the rightful legal owner of the animals for which services are being rendered. I authorize this signed contract to be valid approval for future grooming services, permitting NRSPS to accept phone reservations or emails for service without additional contracts or written authorization. I understand that by signing this waiver that I will not hold Natalie's Rascals Spa & Pet Services liable for any medical issues / injury or potential death of my senior pet while in NRSPS care.*

Owner Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_ Pet(s) Name(s): \_\_\_\_\_

**Thank you for taking the time to read our terms and we look forward to providing you and your pet(s) with excellent care!**